

Atendimentos em Geral - 2021

40.391

Atendimentos em Geral

32.381

Total de Protocolos -
SAC Digital (WhatsApp)

7268

Leads Portal SENAI

584

E-mail - Fale Conosco

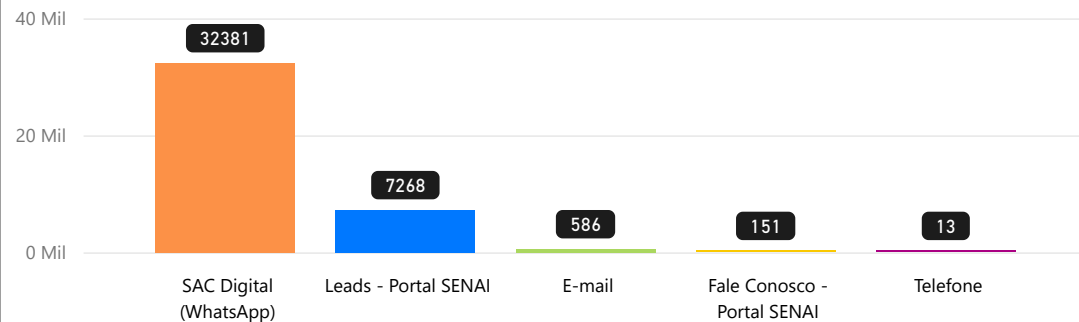
119

SAC Portal SENAI -
Fale Conosco

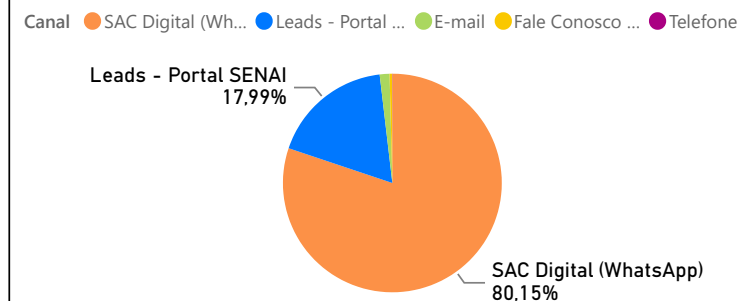
13

Telefone - Fale
Conosco

Atendimentos por Canal



Atendimentos por Canal

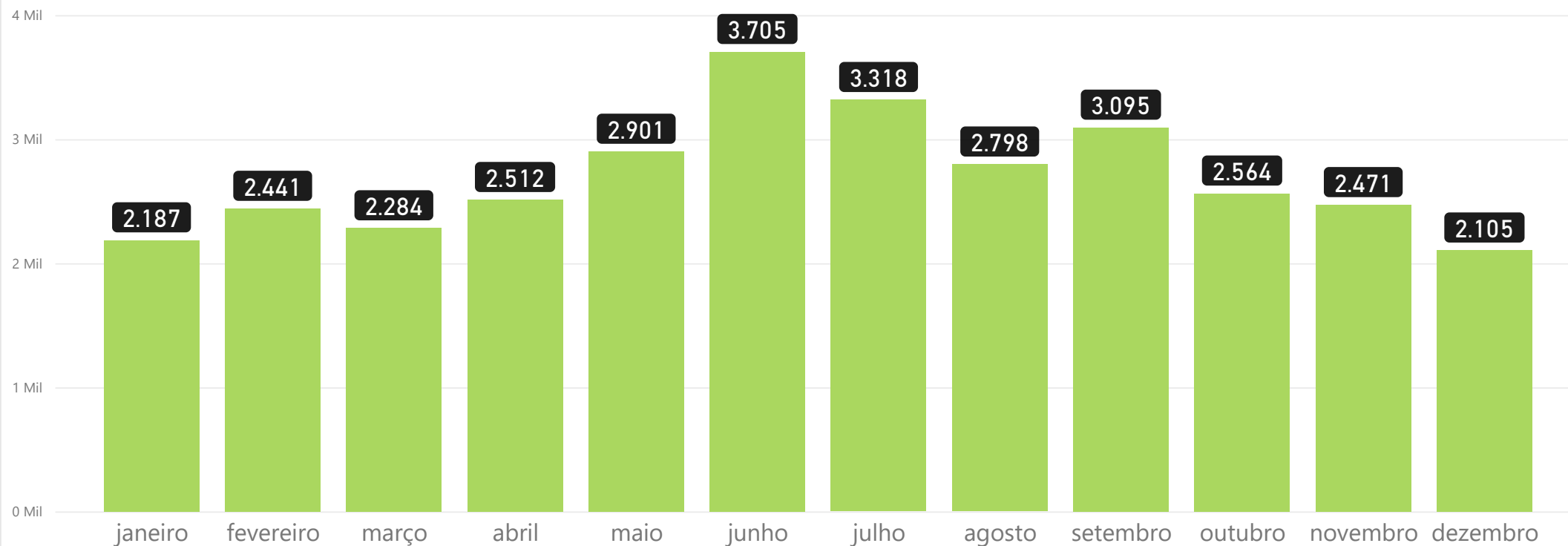


WhatsApp Digital - 2021

32.381

Total de Protocolos - SAC

Atendimentos WhatsApp



7268

Leads

2660

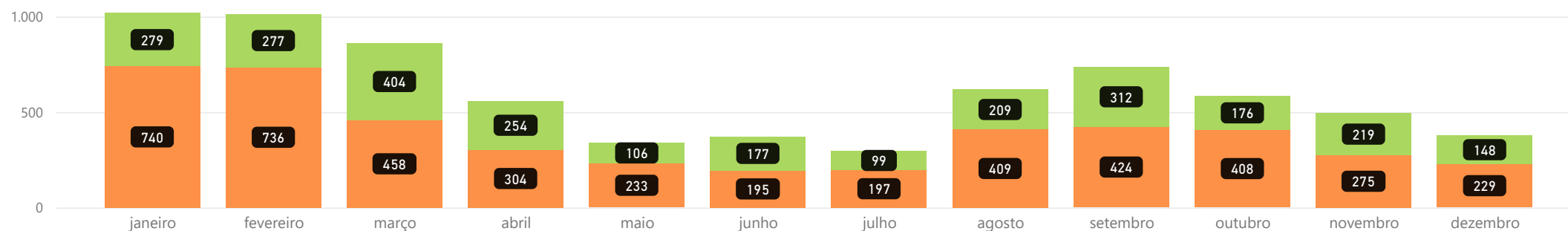
Pré-Matrícula

4608

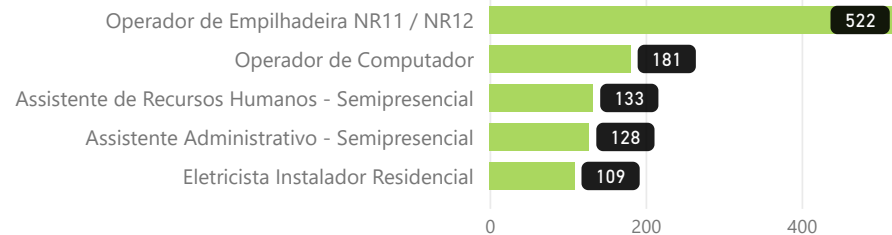
Registro de Interesse

Leads

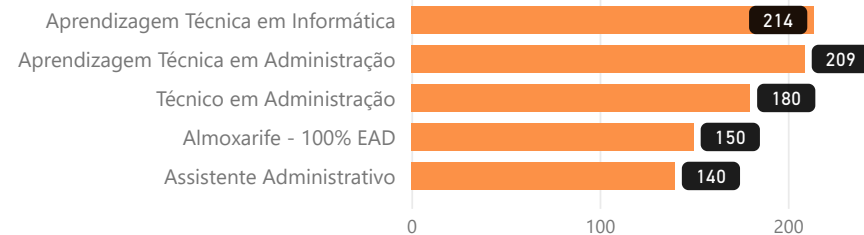
TIPO LEAD ● CATALOGO ● PROGRAMAÇÃO



Leads Programação



Leads Catálogo



13

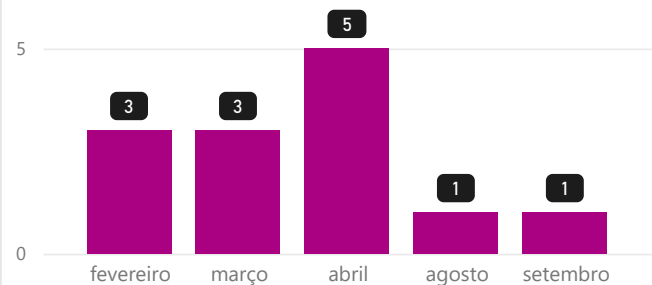
Telefone

555

E-mail

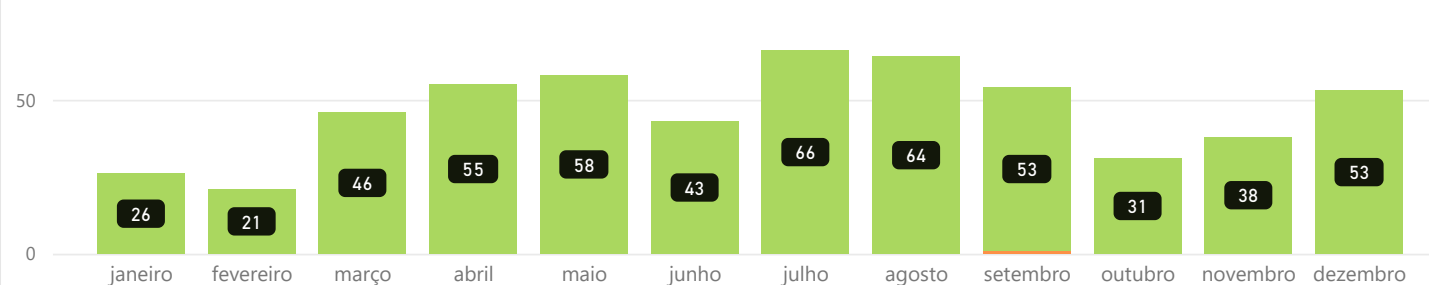
Telefone - Fale Conosco por Status

Status ● Problema Resolvido



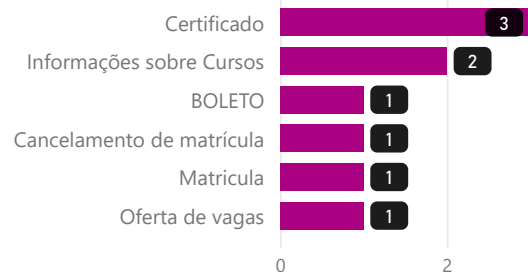
E-mail - Fale Conosco por Status

Status ● Cancelado ● Problema Resolvido



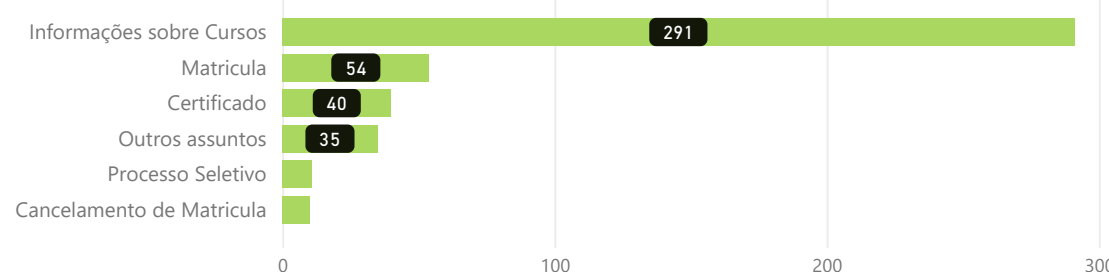
Telefone - Fale Conosco por Assunto

Status ● Problema Resolvido



E-mail - Fale Conosco por Assunto

Status ● Cancelado ● Problema Resolvido



123

Ocorrências

123

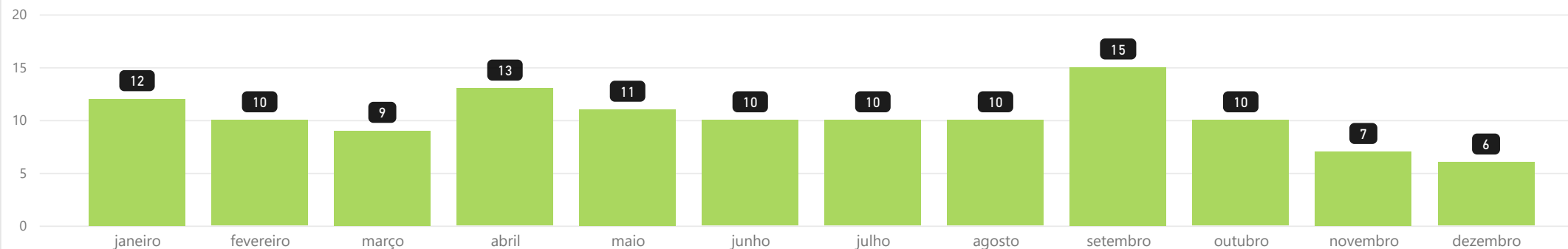
Ocorrências Resolvidas

(Em branco)

Ocorrências Canceladas

Fale Conosco por Status

Status ● Problema Resolvido



Fale Conosco por Assunto

Status ● Problema Resolvido

